How to be well informed about living in Saarbrücken

From Yue Zhang

China-Trainee-Programm 14/15
Preamble

Yue Zhang, our trainee from China, who was sponsored by the ‘Deutschen Studentenwerk’ and the ‘Robert Bosch Stiftung’ due to her ‘China-Trainee programm an deutschen Hochschulen’ had the opportunity to get to know the basic conditions of studying in Germany in the time between September 2014 and February 2015 at the ‘Studentenwerk im Saarland e.V.’. In that time she made a lot of intercultural experiences which inspired her to produce this helper and adviser for international first-year students. This brochure is designed to help with starting difficulties during the studies and to help with the new life in a foreign land.

Yue Zhang: “Arriving in Saarbrücken, I experienced different formalities like moving into a new apartment, registering at the aliens department, opening a bank account, prolongation of the visa, and so on. Thereby the subsequent fellow students do not have any struggles with these formalities I had the idea to create this brochure. It would be great, if the brochure could be completed and improved by subsequent students. I wish everyone has success with their future studies and life, all the best in the Saarland.”

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The ‘Studentenwerk im Saarland e.V.’

The academies in Germany are places for studies and scientific research. Responsible for the social, economic and cultural needs is the ‘Studentenwerk’. The ‘Studentenwerk’ is a proper organization, which is not part of the academies, despite cooperating closely with the academies and it grants the students support and help, which are supposed to provide the economic and social requirements for your studies and the life during the years of studying.

Read more at: www.studentenwerke.de

The ‘Studentenwerk im Saarland e.V.’ offers different services for the students.

It especially provides support and services in the following areas: Food and Drinks (refectory and cafeteria), habitation (hostel, habitation space renting and ‘Wohnen für Hilfe’), studies-financing, social and psychic consultation, day-care center and so on.

Read more at: www.studentenwerk-saarland.de

1. Food and Drinks (refectories and cafeterias)

The 'Studentenwerk im Saarland e.V.' offers a total of 5 refectories and cafeterias. At the campus of the 'Universität des Saarlandes' there are a refectory and a cafeteria provided by the 'Studentenwerk' as well as at the campus in Homburg. An additional refectory is at the 'Hochschule für Musik Saar'. These refectories and cafeterias offer the students during the week a variety of meals and drinks as well as a range of cakes and pastries. There are low prices for students who pay with the 'UdS-card' or cash.

Opening time: http://www.studentenwerk-saarland.de/de/Essen/Essen-in-Saarbrucken/Offningszeiten-in-Saarbrucken
http://www.studentenwerk-saarland.de/de/Essen/Essen-in-Homburg/Mensa

2. Habitation (hostel, hostel-mediation and 'Wohnen für Hilfe')

The 'Studentenwerk im Saarland e.V.' offers a total of 9 student-hostels for students. There are different accommodation units: single room, double-apartment, single-apartment, apartment for families and so on. Each person who wants to have a room in a hostel has to apply for a room online at the homepage of the 'Studentenwerk' (http://tl1host.de/SWSB/). A special service of the 'Studentenwerk' is the project: 'Wohnen für Hilfe'. Its concept is that you can live at the house or
apartment of elderly people or a family with kids for free or for a reduced rent in exchange for help in the household or the garden.

Read more at: www.wohnen-hilfe.de
Phone: 0681/302-3132
Fax: 0681/302-2890
Mail: n.ackermann@studentenwerk-saarland.de

But of course students are able to find private apartments with the help of the 'Studentenwerk im Saarland e.V.'.

Responsible for the mediation of private apartments:
Campus Saarbrücken: Building D4 1, basement-floor, service-point
Phone: 0681/302-2800
Consultation-hours: Monday – Friday: 8-12:30 ; Monday – Thursday: 13:30-16:00
Mail: info@studentenwerk-saarland.de

Campus Homburg: Marlies Jonderko
Address: University medical center, building 74, upper floor, room 1.02
Phone: 06841/1627484
Consultation-hours: Monday, Wednesday, Friday: 10:00-13:00
Mail: m.jonderko@studentenwerk-saarland.de

Hint: Student-hostels are only available for students who are matriculated at the 'UdS' whereas the project 'Wohnen für Hilfe' is available for all students in the Saarland.

Responsible persons for the student-hostels (responsible for quitting or prolongation of the rental-contracts, relocation and so on): http://www.studentenwerk-saarland.de/de/Wohnen/Wohnheime-in-Saarbrucken/Ansprechpartner

Janitors of the hostels and their contact details (in each hostel there is an office for the janitor. They are responsible for the housekeeping like the move-in, moving or repairs.):
http://www.studentenwerk-saarland.de/de/Wohnen/Wohnheime-in-Saarbrucken/Ansprechpartner
http://www.studentenwerk-saarland.de/de/Wohnen/Wohnheime-in-Homburg/Ansprechpartner

More information about habitation A to Z:

Campus Saarbrücken: Campus building D4.3, Monday – Thursday: 10:00-11:30
Campus Homburg: University medical center building 74, upper floor, room 1.02, Monday, Wednesday and Friday: 10:00-13:00

**Habitation and leasing contract**

The 'Studentenwerk im Saarland e.V.' offers a total of 9 student hostels. One can also find private apartments with the help of the 'Studentenwerk'. Because of the very limited available apartments in and around Saarbrücken it is recommended to start looking for apartments not just after receiving your acceptance at the 'Universität des Saarlandes' but rather before coming to Saarbrücken. So that you can move into your new apartment as fast as possible after arriving in Saarbrücken and handling the formalities. Here are a few useful links and addresses:
1. Two huge websites for apartment-hunting: 'wg-gesucht.de' and 'studenten-wg.de'. On these websites are different information available. Various international students found an apartment on these sites.

2. You can complete the application for admission online on the website 'www.studentenwerk-saarland.de' if you click on the category 'Wohnen'.

3. The category 'Pinnwand' on the website 'www.studentenwerk-saarland.de' offers various information about apartments.

4. Students who arrived early in the Saarland can find information about apartment-offers at the 'Schwarzen Brett' in the refectory. Keep in mind that these apartments are most of the time private apartments. No matter what kind of apartment you find, you always have to sign a leasing contract with your landlord. The conditions in the leasing contract for student-hostels are normally standardized. The conditions in private leasing contracts on the other hand have to be studied first and then when everything is clear, signed. You have to pay attention if a deposit is charged and if the rent is with or without utilities. When there are any questions the 'Studentenwerk' will always help you.

Hint: The leasing contract is a requirement for later formalities like application, opening a bank account, health insurance coverage, visa-prolongation and so on. So it is recommended to get a leasing contract first, to keep difficulties low.

Also take a look at the housing office. There you find tutors who help you to look for an apartment: http://www.studentenwerk-saarland.de/en/Wohnen/Wohnen-woanders/Private-Wohnungssuche

3. Studies-financing

If students need advice or help with their financing during their studies, they can get these at the 'Studentenwerk im Saarland e.V.' Getting financial aid via the 'Bundesausbildungsförderungsgesetz' (Bafög) is considered a direct grant. Furthermore students have the possibility to apply for a student-loan (kfw-Kredit). These two sponsorships are only for German students.

Responsible persons and office hours:

http://www.studentenwerk-saarland.de/de/student-finances

4. Psychological and psychotherapeutic consultation

If students have social and psychic problems or difficulties, for example with their studies, pregnancy or questions about the community service, they can make use of the consultation offered by the 'Studentenwerk' (PPB): http://www.studentenwerk-saarland.de/de/Beratung
Hint: You need to be part of the 'Universität des Saarlandes' or the 'Hochschule für Technik und Wirtschaft' to be able to make use of the 'PPB'.

5. Day-care center

The 'Studentenwerk im Saarland e.V.' organizes a day-care center at the campus in Saarbrücken. The children of students are more likely to receive a spot at the day-care center so that the students can focus better on their studies. When there are free spots the 'Kita' will accept children of non-students as well.

The 'Studentenwerk im Saarland e.V.' offers a variety of cultural activities and sport programs for students.

Registration

Due to the law, foreigners have to register right away at the citizen center after they signed their leasing contract. The registration is free and you do not need an appointment. You immediately receive a registration certification, which can be used to open a bank account.

Documents you have to take to the registration: passport, leasing contract

Opening time:  Monday, Tuesday: 7:30-15:00
               Wednesday, Friday: 7:30-12:00
               Thursday: 7:30-18:00  
Mail: buergeramt@saarbruecken.de
Website: www.saarbruecken.de

Hint: Everyone who registers at the citizen center gets a brochure with coupons.

When going back to your home country or when moving to another city, you have to sign off at the citizen center.

Opening a bank account

Normally international students already have a frozen account at the 'Deutsche Bank' due to the requirements of the German embassy in many countries before coming to Germany. In Germany the students have to go to a local agency of the 'Deutsche Bank' with their passport, their verification of the frozen account and with their registration certification to annul the lock flag of the frozen account and to apply for an access at the online-banking for future money transfers or online-shopping. In most cases health fund contributions and the rent are directly charged from your bank account. One or two weeks after your lock flag of the frozen account has been canceled, the bankcard, the password, the 'PIN-number' and the 100 'TAN-numbers' will be sent to the applicant. At each online-banking you will be asked for a 'TAN-number' for safety reasons. When the 100 'TAN-number' are used the bank will send 100 new 'TAN-numbers'.
precise instructions: www.deutsche-bank.de

Hint: As soon as you receive a account number, you can deposit money or cash can be withdrawn by you, because you own a bank account.

Visiting professors, doctoral candidates with a German scholarship or trainees have to create a bank account at an optional bank as soon as they arrive in Germany. For this step you need your passport, your verification of account, your verification of matriculation and so on. At some banks you do not have to pay the monthly fees for the bankcard if you show your verification of matriculation, for example at the 'Bank1Saar'.

In Saarbrücken you can mostly spot the following banks: 'Deutsche Bank', 'Sparkasse', 'Bank1Saar', etc. 'Bank1Saar' has an agency at the campus which is very useful.

Hint: If you have a bank account at the 'Bank1Saar' you have to abstract an account at least once per month. Otherwise you have to pay a small fee.

Health insurance coverage

In Germany each student has to have a health insurance coverage. The verification of your health insurance coverage is an important document for your matriculation and for the residence prolongation. Without a health insurance coverage you are not allowed to matriculate at the university. In Germany there are two kinds of health insurance coverages: state insurances and private insurances. For students a state insurance is recommended.

1. state insurance

For students there are special insurances among the state health insurance companies. The contribution is fairly advantageous, it is circa 80 €. The more famous state insurance companies are: 'AOK','BKK','DAK','KKH','TK' and 'IKK Südwest'. Some of them have agencies at the campus. You can find these information on the university homepage: www.uni-saarland.de

Hint: Each insurance company offers every now and then a free routine health check and refunding of the contributions. You should check the insurance company’s website on occasion to get the newest information.

2. private insurance

For a short residence in Germany, for example the attendance of a language course or exchange studies you can get private insurance. The contribution varies among the different insurance companies. Claiming private insurance generally requires you to pay up front, the insurance company pays you back, as soon as you present them the bill of your treatment expenses. You should pay attention to the conditions of the private insurance companies before you choose the company you want to be insured by.

Matriculation

If students want to study at a university in Germany they have to enroll or register for the upcoming semester. Only after this step you have the admission to study at the university, go to the library, use the services of the IT-center, register for exams and receive grades as well as ETC-points.
It is important to look at the period of time in which you are able to register. At any other time registration is not possible and you cannot start with your studies.

The important documents for your registration are: passport, license, application for matriculation, ID-photo, transfer form, proof of health insurance coverage, etc.

You have to submit different documents at each specific subject. Further information can be found on the leaflet of the matriculation. Some subjects want for example a proof of German speaking-skills or a proof of a sport aptitude test.

More information www.uni-saarland.de

Place: registrar’s office, campus A4.2, ground floor

Opening hours: Monday, Wednesday, Thursday 13:30-15:30
Wednesday, Friday 10:00-11:30

After the registration students can get the confirmation of enrollment. With this confirmation of enrollment they can pick up the UdS-card in the card-office (building A4.4) or can get it sent to them as e-mail. After the enrollment you get a login name, starting- or master-password and a university e-mail address. With this login name and the password it is possible to register online for your courses and exams. Students can also use the WLAN on the campus with this data. So, store it well!

Hint: The UdS-card can be sent to you as e-mail. You can find the confirmation of enrollment also online for you to print out.

More information: www.uni-saarland.de/studienbeginn

The UdS-card which is like your passport for the campus is needed to use the library and the IT-center. The UdS-card also can be used as student ID and your SaarVV semester-ticket. This means that you can use buses and trains in the Saarland and in the areas around it most of the time for free or at lower costs. Students of course can pay with the UdS-card at the "Mensacafé" and the "Mensa". With the UdS-card you also have the possibility to get free entrance at the theater and to get reduction for students at the cinema, the museum or at concerts.

More information: www.uni-saarland.de/studiengebinn

**Changing residence title for specific purposes**

International students who fly to Germany and study there or take part in an exchange program usually can apply for a three month visa at the German embassy. Because of that you need to prolongate your visa at the municiple immigration office and have the residence title for specific purposes changed, after they arrived at their place of residence. The municiple immigration office in Saarbrücken is located in the "Lebacher Straße". Students can reach it by leaving the "Saarbahn" at the stop "Cottbuser Platz". After that they have to turn right and follow the "Alte Lebacher Straße" to its end. Then turn left into the "Lebacher Straße".

After arriving in Saarbrücken students have to arrange an appointment via e-mail or a call. Only with an appointment you will be able to prolongate your visa.
Address: Lebacher Straße 6a, 66113 Saarbrücken

E-mail (for arranging an appointment): poststelle.sb@lava.saarland.de

Phone: (0681)501-7162

Usually students receive a confirmation e-mail from the municipal immigration office after they arranged an appointment via e-mail or phone. In this e-mail you will find all the documents you will need and the exact date of your appointment. You will have to bring all the documents needed in time to the municipal immigration office to prolongate your visa and change your residence title for specific purposes.

Documents: Passport, ID-photo, proof of health insurance coverage, confirmation of enrollment, lease contract, charge, proof of financing (scholarship, frozen account or promissory warranty).

Traffic links

In comparison to other federal states the Saarland is quite little. All cities are easy and fast to get to with buses or trains. In Saarbrücken a lot of buses drive regularly to the campus which is also good to get to by bike. Using a taxi is quite expensive in Germany in comparison to buses or trains.

1. Frankfurt-Saarbrücken-Campus Saarbrücken

After the students arrived at the airport in Frankfurt they can come to Saarbrücken with the train (Deutsche Bahn). There is local traffic like RE. These trains drive fairly slow and have relative low prices. It normally costs around 30 to 40 euros. The whole journey time takes from 2 and a-half-hours up to three hours. At long-distance traffic there are trains with the description ICE and IC. They drive fast but are more expensive than the local traffic. They cost roundabout 50 euros. Their journey time is around 2 hours. You can also drive with the TGV (French train-network) from Frankfurt to Saarbrücken. You can use different trains at different points in time.

You sometimes have to change trains as well, when there is no train that drives straight to Saarbrücken. The exact schedule as well as prices can be found at www.bahn.de.

When arriving at the central station in Saarbrücken you can take either of the buses with the number 102, 124 or 112 (the bus stop is opposite of the central station). Then you leave the bus at the stop “Universität Campus”. You can find the driving schedule at www.saarfahrplan.de.

2. Schedule and tickets

The means of transportation are owned by the SaarVV (“saarländischer Verkehrsbund”). Bus lines and schedules can be found at www.saarfahrplan.de. On this website you can find the prices of these means of transportation as well. Tickets can be purchased at the Service Center of the SaarVV (client counseling: Saarbrücken Kundenzentrum, Dudweilerstraße 7, 66111 Saarbrücken, phone: 0681-5003-
377) or at a ticket machine at a bus station if you do not already have an UdS-card.

3. Semester ticket

After registering successfully at the university and receiving their UdS-card students can validate their UdS-card either at the “Mensafoyer” (building B4.1) or at the campus center (building A4.4) at the validating-machine. Just after that students will get the SaarVV-mark and the stamp of the current semester printed on their card. This means that students can drive in the whole Saarland with buses and local trains for free. This does not include long-distance traffic (IC, ICE, EC, TGV). Your UdS-card is also your ticket for buses and trains. This possibility is quite favorable for students because traffic in Germany is quite expensive. At the beginning of each new semester the card has to be validated again. All further information about that can be found at http://asta.uni-saarland.de/index.php/semesterticket-221. If students want to drive to other federal states or to France or Luxembourg they should drive with the “Deutsche Bahn” (DB). On their official website you can find discounted tickets like the group ticket or “Europa-Spezial”.

More information: www.bahn.de/Angebotsberatung

Hint: You can also buy the discounted “Bahncard” from the “Deutsche Bahn”. There are 3 different types, which can save you 25%, 50% or 100% of the original price. Most students buy the “Studierenden Bahncard 25%” (41 euros a year, 2.Class). More information: www.bahn.de/Bahncard.

It is also to note that prices can change over time, different to other countries where prices stay the same. That is why it is recommended to establish an itinerary fairly early and to buy your tickets quite early because this could save you some money.

Besides the “Deutsche Bahn” you can also drive along with other people if you want to go out and travel. In Germany a lot of people want to bring others with their private car if they go to the same destination. This includes sharing the costs and sometimes fun and meeting new people as well. But keep in mind that some people change their mind very shortly so you better have a plan-B.

More information: www.mitfahrgelegenheit.de

Another option is to use a long-distance bus. In Saarbrücken there are long-distance bus-stations as well.

More information: Eurolines- www.eurolines.de

Berlinlinienbus- www.berlinlinienbus.de

Fernbus- www.meinfernbus.de

All long-distance buses at a glance: www.busliniensuche.de
Shopping facilities

In Saarbrücken there are a lot of huge supermarkets. Although there are not the same supermarkets as in your home country you will find there anything you will need. In these supermarkets you can find articles of daily use like shampoo, shower gel and toilet paper as well.

Opposite the central station there is a huge shopping center, the “Europagalerie”. There are lots of different brands and stores like “dm” and “REWE” as well as the electric shop “Saturn” but also many clothes shops and shoe shops.

At the same time the “Bahnhofsstraße”, “Kaiserstraße” and “Mainzer Straße” are the three most important shopping streets in Saarbrücken. In the “Bahnhofsstraße” there are two big shopping centers, the “Kaufhof” and “Karstadt” but also a lot of smaller stores like “Adidas” and so on. There is a passage in the “Bahnhofsstraße” which has an Asian market and a “dm”. In the “Mainzer Straße” are as well larger shops and another Asian market.

Shopping area:


2. “St. Johanner Markt”

3. “Europa-Galerie Saarbrücken” (opposite the central station): “Douglas” (perfume, make-up, etc.), “REWE”, “Saturn”, “Triumph” (underwear), “Swarovski” (jewelry), and many more

4. “Kaiserviertel” (Futterstraße, Sulzbachstraße): The “Futterstraße” is the first “Fairtrade-street” in Germany. The focal point is the “Futtermarkt” in the “Kaiserviertel” each Thursday. There are a lot of small shops and a local cinema.


More information: www.einkaufen.saarbruecken.de

It is also worth noting that there are different markets at different times in various places in Saarbrücken. These markets are ideal for buying things and are very popular with the people. In the city center or at other places there are markets from Monday to Saturday. Flowers, fruits, vegetables and other goods are very fresh and most of the time cheap. It is recommended to go there and buy these ingredients.

Monday: “St. Johanner Markt”
Tuesday: “Ludwigsplatz”, “Hambacher Platz”, “Dudweiler”
Wednesday: “St. Johanner Markt”, “Burbacher Markt”, “Jägersfreude”
Thursday: “Ludwigsplatz”, “St. Arnual”, “Redenhof”
Friday: “St. Johanner Markt”, “Hambacher Platz”, “Dudweiler”
Saturday: “Ludwigsplatz”, “Burbacher Markt”, “Bauermarkt” (at the “St. Johanner Markt”)
1. “Saarbrücker Bauernmarkt”

The “Saarbrücker Bauernmarkt” starts each Saturday at 7 o’clock in the morning and is there up until 4 o’clock in the afternoon at the “St. Johanner Markt”. The farmers from all around the Saarland sell their products there. People can buy these products at the market and get information on the cultivation or the products themselves from the farmers.

2. Flea market at the castle (”Schloss”)

The flea market in the “Franz-Josef-Röder-Straße” and alongside the “Saarbrücker Mauer” is a popular place for people in Saarbrücken. From spring to autumn there is a fleamarket each second Saturday of a month.

3. “Futtermarkt” in the “Kaiserviertel”

The local “Futtermarkt” starts each Thursday in the “Futterstraße” in Saarbrücken. It takes place from 10 in the morning to 5 in the afternoon.

(Prepaid) Phone card

There are basically two kinds of phone-cards for Chinese students and other international students. One of these is the phone-card which can be used by students to call relatives or friends in their home country. This is fairly favorable for international calls. A different possibility is the phone-card for students who want to study or live for longer in Germany. This card is favorable for calls in Germany itself.

Often used are cards by “O2”, “Vodafone”, “E-Plus”, “Telekom” etc. When students arrive in Germany for the first time they can buy a prepaid card at a local kiosk to use for a short period of time. In the meantime students can think about with which company they want to close a phone-contract with. As an example we use the phone-card by “O2”. The contract usually lasts for around one or two years. If students want to withdraw from the contract they have to do this 3 months before they contract expires otherwise the contract will automatically be renewed for another year. If students want to close a contract they should bring their passport, their bank identification code, etc.

Hint: The telecommunication-companies in Germany usually offer various packages. For example there is an internet-package or a calling-package. Sometimes it is free to call other people when they have a contract with the same company as you do. If relatives or friends chose the same company they might save some costs.

There is also a prepaid-card by “Lyca Mobil”. With the Lyca-internet it is free to call or send SMS. It is also favorable to call in China or other countries outside of Germany. If students want to use the internet with their smartphone they can chose the internet-package 500M per month for 6.90 euros.
Going to the doctor

Hospital and doctor´s office are two different things in Germany. If students are sick they do not go straight to the hospital because only people who are very sick or badly injured tend to go to the hospital. When you just have a cold or have a temperature you should first go to the doctor’s office. If you then should be treated further you will be transferred to a hospital. Students should bring their health insurance card when they go to the doctor’s office. After your treatment the doctor will give you a prescription with which you will get to buy medicine at the pharmacy. The health insurance sometimes takes care of the costs of your medicine. You are supposed to pay the costs first and then you can hand in the bill at your insurance company which then will give you the money back.

Moving in, living, cleaning, moving out

1. Moving in

After the students get a spot in a dorm they should do the following step by step before moving in: First they should go to the “Studentenwerk” (building D4.3, behind the “Mensa”) to settle the rental agreement. After that they should go to their specific janitor where they will receive the room-record, in which is recorded the state the room is in. The janitor will also give you your key. After that you can move in to your room. All pieces of furniture and the equipment in the room are checked if they are functioning or already broken.

2. Living and cleaning

After moving in it is very important to regularly clean your room and to tidy up. After using the kitchen students should clean it as promptly as possible. It is prohibited to throw groceries into the sewerage. Students should also pay attention to the waste separation. While cleaning you should use various cleaning agents. You can clean the kitchen and the room with the same cleaning agent.

Cleaning agents:

1. dish liquid: dishes, floor (out of wood)

2. scouring agent: kitchen and bath (metal or stone), forbidden for glass, clay, plastic or wood

Scouring agent is very strong, it can damage the wooden surface.
3. toilet cleaner: bath

4. glass cleaner: glass

5. all-round cleaning agent: useable for nearly all materials, with scent

6. sponge: oven, microwave (kitchen), dishes

7. cleaning-rag: surfaces in the kitchen

8. cleaning-cloth: for drying the dishes or surfaces

9. scouring pad: kitchen (oven, microwave)
Waste separation

1. Yellow package-barrel

Plastic: plastic bags, film, plastic bottles from cosmetics like shampoo, toothbrush, plastic packages from groceries like cups and cans, toys, packages of milk and juice, metal: aluminium foil, cutlery, pans, pots.

Small electronic devices: hair-dryer, electric shaver, phone, computer, alarm clock

2. Blue paper-barrel

Books, magazines, papers, catalogues, adverts, packages

3. “Bio-barrel”

Waste from cooking like vegetables and fruits, teabags, flowers, hair (small amounts)

4. black residual waste-barrel

Everything which was not mentioned before except: harmful substances like batteries (need to be thrown into extra-barrels which can be found in supermarkets)

Electrical devices, energy-saving lamp (need to handed to the civic amenity site)

Medicine needs to be disposed by the pharmacy.

5. Glass-waste

Glass which cannot be given to supermarkets should be thrown into glass-collecting boxes. These collecting boxes are sorted after white glass, brown glass and green glass.

Hint: With waste separation you can directly save the environment and influence the amount you have pay for your rent.

Apps for your smartphone